

HOW TO PREPARE FOR THE FLIGHT

WWW.HOLEGBALLON.COM

Dear Prospective Passenger,

Before you go on balloon ride, we give you some useful tips to make it the most comfortable for you.

Please, when preparing for your hot air balloon trip consider the points listed below.

What should I wear?

Footwear: wear closed, convenient, flat-soled shoes. Do not wear sandals, high-heeled shoes or slippers, etc. Boots are the best choice. (Your shoes could get wet, dusty, muddy, or the underbrush can hurt your feet.) For flights in the morning, and in spring or autumn, boots or even rubber boots are recommended because fields can be very wet.

Clothes: even during the hottest summer days, preferably bring non-synthetic pants and long sleeved tops (you don't have to arrive in those clothes, though). This is the only way you can help in setting up the balloon, and that clothing protects you. Your clothing should be comfortable so it would not be a problem if it gets a little dusty or muddy. Ladies, do not ever wear a skirt!

Wearing a baseball cap or some other headgear during balloon rides is recommended. This is optional but gives you good protection against the heat source of the hot-air balloon.

What do I need with me?

- Camera
- Video camera
- Drinks
- Chocolate, sandwiches, snacks to taste
- In summer, a mosquito spray is recommended

How can I sign up if I have no appointment for my flight yet?

On the ticket you will find an e-mail address and a phone number. Preferably, just write an e-mail determining the date and time you want to fly because if you call us, we probably won't know by heart if the date and time in question is free or not.

If possible, choose weekend dates because our team members usually work during the week.

We ask you to read through the website http://www.holegballon.com/hot-air_balloon_rides which provides information about the exact program.

How many people will there be in the balloon?

In addition to the pilot, usually 4 to 6 people fly together, so you'll spend the flight in a pleasant and friendly atmosphere.

How long will my program take?

From the time you meet the team, the program takes approximately 4 to 5 hours, which includes an approximately one-hour flight. We do not recommend that you schedule a program after the balloon flight where you should arrive on time because the length of ballooning cannot be planned exactly.

How do I know that the weather is going to be appropriate on day the ballooning is booked for?

1 or 2 days before the flight when we have an accurate weather forecast, our pilot will contact you by phone in order to confirm the flight. (Rainy, foggy or windy weather, with wind stronger than 3 m/sec, is not safe to fly. Under such weather conditions we have to find another date.)

What should I do if the flight is canceled due to the weather?

You should definitely contact us like you did before for a new date via e-mail so there's no way we might forget about your flight.

You are warmly welcome to the flight!

Best Regards,
Your holegballon.com Team